

IMPORTANT NOTICE – DEPOSITS AND CANCELLATIONS

By reviewing the following tour/cruise information thoroughly and by providing this information to each person taking part in your trip, you can avoid many difficulties and ensure a positive traveling experience.

DEPOSITS & PAYMENT DEADLINES FOR ALL FESTIVAL PARTICIPANTS

The deposit and payment dates for your school have been selected to correspond with the deadline dates imposed on us by any outside contractors such as restaurants, airlines, hotels, attractions, and/or by cruise lines. It is imperative that you have your payment to our office by your scheduled dates. We suggest that you send them by overnight FEDERAL EXPRESS, UPS, or United States Post Office if you are concerned that it might not arrive in time.

MUSIC USA FESTIVALS . 1780-5 Doyle Rd. . Deltona, FL 32725
Phone: 386-575-2355 or 1-800-654-3018 Fax: 386-575-2357

This is especially important to any groups who are **flying or attending a cruise**. **MUSIC USA FESTIVALS** is not liable and cannot accept responsibility for any activity, attraction, airline, or cruise reservation canceled due to non-payment or late payment by your school.

PACKAGE PLAN GENERAL INFORMATION

Accommodations are based on four per room occupancy for students and two per room for adults. Triple and single rates will be quoted upon request. **There is an additional charge for triple and double occupancy for students and single occupancy for adults.**

Chaperones are required on a ratio of one for every ten students.

Director is complimentary (double occupancy) **based on a minimum group of twenty (20) students**. For groups of 50 students or more, two directors will be complimentary at double occupancy.

Groups participating in festival only will receive one director complimentary for groups of 20 students or more. For groups of 50 students or more, two directors will be complimentary.

Additional meals or nights of housing will be quoted upon request. Please inform us of any additional arrangements you may need.

GROUP CANCELLATION POLICY

The registration fee is non-refundable.

Group cancellation prior to sixty (60) days of the Festival - Full refund with the exception of any deposits that have been paid to hotels, restaurants and bus companies that are not refundable. In addition, any costs associated with special attractions, admission or theater/dinner show tickets, etc. that have already been paid by our office in your group's behalf are non - refundable.

Group cancellation 31 – 60 days of the Festival - Refund all monies as stated above less a \$25.00 per person cancellation charge. All cancellations must be made in writing and signed by the school principal, and director. This is to be sent to Music USA Festivals by Certified Mail . In addition, any costs associated with special attractions, admission or theater/dinner show tickets, etc. that have already been paid by our office in your group's behalf are non - refundable.

Group cancellations received 1 - 30 days of the Festival will receive no refunds - All cancellations must be made in writing and signed by the school principal, and director. This is to be sent to Music USA Festivals by Certified Mail.

* Individual cancellations due to illness, family emergency, etc. will be accepted up until (5) days prior to the Festival with full refund minus any additional costs for change in count from quad room occupancy students and double occupancy adults, any non-refundable tickets, (airlines, attractions, shows) and any additional cost in transportation.

MUSIC USA FESTIVALS reserves the right to return all monies up to thirty (30) days prior to a scheduled Festival in the event that circumstances beyond the control of **MUSIC USA FESTIVALS** cause the cancellation of the Festival.